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III. Conduct as User-

The User agrees not to:

- 1. Interfere or attempt to interfere with the functioning of the Website or any activity being conducted on the Website;
- 2. Restrict or inhibit any others from using the Website;
- 3. Attempt to decipher, decompile, disassemble or reverse engineer any of the software comprising or making up the Website;
- 4. Attempt to violate the security of the Website;
- 5. Exploit any of the Content commercially, forward it as a mass distribution, post it on another site, or otherwise copy, distribute, delete or modify any portion of the Website;
- 6. Violate any law, regulation, rule or the intellectual property or contractual rights of others, or attempt to violate the security of the Website or use or gain access to the identities, information or computers of others through the Website;
- 7. Frame or link to any of the materials or information available on the Website; AND transmit any virus, worm, time bomb or similar system interference or corrupting element through the Website.

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 - 1. The Website may contain hyperlinks to third-party websites, not controlled by ALTIUS. User are solely responsible for using such third-party websites available. ALTIUS is not responsible for any content available through any such third-party sites. User are advised to review the terms of use applicable to those sites.
- VII. International Use
 - 1. The Website is operated and controlled by ALTIUS in the Republic of India. Access to the Website from countries or territories where such access is illegal is prohibited. All persons and entities accessing the Website do so of their own initiative and are responsible for compliance with applicable local laws and regulations.

VIII. Limitation of Liability

- 1. ALTIUS, its officers, directors, managers, partners, members, shareholders, employees, affiliates and agents have no liability with respect to the usage, accuracy and completeness of any Material available on this Website.
- IX. Indemnification
 - 1. User agrees to defend, indemnify, and hold harmless the ALTIUS its officers, directors, managers, partners, members, shareholders, employees, affiliates and agents from and against any claims, actions or demands, including, without limitation, reasonable legal and accounting fees, arising or resulting from User's breach of these Terms or User's access to, use, or misuse of the Website or content therein. ALTIUS reserves the right to assume the exclusive defence and control of any matter which is subject to indemnification under this provision. In such case, User agree to cooperate with any reasonable requests assisting ALTIUS's defence of such matter.
- X. Term and Termination

1. Subject to this section, these Terms are totally applicable and effective during User's use of the Website. ALTIUS reserve the right to suspend or terminate User's access to use the Website, with or without notice.

XI. Entirety

- 1. These Terms constitute the entirety of the agreement between User and ALTIUS regarding the use of the Website and hence, binds the assignees.
- XII. Privacy Policy
 - 1. ALTIUS will only use information provided by User in accordance with its then current <u>Privacy Policy</u>, which is incorporated herein by reference.
- XIII. Severability
 - 1. Any unlawful, void, or unenforceable provisions these Terms will be deemed severable from the other remaining Terms and will not affect the validity and enforceability of the remaining provisions.

XIV. Amendment

1. ALTIUS hold a unilateral right to make necessary changes, including modifying content or stop posting any information, to the Website. User's continued use of this Website after the posting of changes constitutes User's binding acceptance of such changes.

Order Related

- 1. Order Fulfillment : An order being placed by on altiusinvestech.com is subject to be fulfilled on a best effort basis. In case the payment has been received and the shares are not available with us the entire sum paid will be refunded back to the bank account details maintained with Altius Investech during the time of KYC. The refund is initiated either at the end of 48 hours or request of the user. To request a manual refund of the amount, you can reach our team at contact@altiusinvestech.com
- Delivery of Securities : The DP ID and client ID provided and updated with us will be used to deliver the securities to the user of our platform. Incase, the details are incorrect and/or the same has been changed without updating them with Altius Investech, the risk of delivery will have to be borne by the user.
- 3. Cancellation Policy : An order can only be cancelled only till the payment has not been made against it. Once an payment has been initiated the user can request for a cancellation at <u>contact@altiusinvestech.com</u> with the order number. The cancellation of the order at this point of time will be at the sole discretion of altiusinvestech.com
- 4. Delivery Timeline : The securities are generally delivered within 12 hours from the time of receipt of the payment. There can be instances of delays in delivery of securities. The status against each order will be updated against the order in the "Order Book" page.
- 5. Modification/Cancellation of Order : Any order can be cancelled or modified at the sole discretion of altiusinvestech.com to reflect change in prices and/or available inventory positions. In case the order has been paid, the modifications will be approved by the user, in case the changes are not acceptable to the user, he can choose the cancel the order for a refund of the total transaction amount.

Return or Exchange Policy

Thank you for choosing Altius Investech and making the purchase. We hope that you are pleased and satisfied with your purchase and our outstanding services. However, unfortunately, if you are not fully satisfied with your purchase and looking forward to exchange or return, we are sorry to inform you that equities or shares obtained on the Unlisted space cannot be returned or exchanged. To learn more about our no return/no exchange policy, please read below.

- Any purchase made via the online platform and serviced according to the available inventory cannot be returned/exchanged.
- Although at times, Altius Investech might help you liquidate your shares, provided we are able to find the right investor for you.
- If you have shares that you have obtained from Altius Investech and would like to liquidate, please make sure to get in touch with us at <u>www.altiusinvestech.com</u>.
- Most importantly, please be informed that the pricing of a given share might not be the same as the price you may have got it at. It could be significantly lower or a loose investment.
- Make sure to read the disclosure and all the legal and compliance-related documents carefully.

Contact Us

If you have any questions, feedback, or complaint, get in touch with us at <u>info@altiusinvestech.com</u>

Altius Investech Private Limited

Attn: 73A G.C Avenue, 2nd Floor Room No - 204

Kolkata - 700013